

Who we are

Our website address is: <https://www.superfamily.nl>. Super Family is a non-governmental limited corporation based in Rotterdam at Weena 90. We're registered under KVK (Chamber of Commerce number) 24441222. Super Family is a healthcare and educational organisation that supports families, children and schools that deal with DLD (Developmental Language Disorders) and related speech disorders. We have created our own method which is registered and patent pending as Super Family Methode, Super Family Method and Superhelden methode. (Superhero Method). This method supports the developmental needs of children who suffer from DLD or speech disorders as well as that this method supports the families, classes, teachers and healthcare professionals through training, workshops, coaching and guidance.

What personal data we collect and why we collect it

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymised string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Contact forms

Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracing your interaction with the embedded content if you have an account and are logged in to that website.

Analytics

Who we share your data with

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognise and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service.

Your contact information

If you have any questions regarding your information or would like to get it deleted from our database, please contact info@superfamily.nl with your request.

Additional information

We don't deal with other parties, we don't receive data from other parties as well as that we keep you data to our database only. This means we don't sell or send your details to third parties without your consent and prior agreement. Therefor we keep your data safe and have protect it from other parties but you and Super Family. All data gathered from the contactform is private between the sender and receiver and won't be sold or send to other parties than employees of Super Family.